I feel so foolish. Foolish = silly, dumb

operator - the woman answering

They will be there in approximately 5 minutes.

I need to know your location. = place/where

I see some suspicious activity. = something bad may be happening.

inside = in; outside = out

Are you currently inside the building? currently = right now

alone = only 1 person, nobody else

Is anyone injured? injured = hurt

paramedics = people who drive the ambulance, and help you stay alive

drain cleaner = chemical for cleaning drains

Do you want me to stay on the line?

I believe it's a robbery. = I think so, but I'm not 100% sure.